Copyright Infringement Enforcement Policy

Coastal Fiber Copyright Infringement Enforcement Policy

Coastal Electric Cooperative (“Coastal Fiber”), is committed to complying with U.S. copyright and related laws, and requires all customers and users of the Service to comply with these laws. Accordingly, you may not store any material or content on, or disseminate any material or content over, the service (or any part of the Service) in any manner that constitutes an infringement of third-party intellectual property rights, including rights granted by U.S. copyright law. Owners of copyrighted works who believe that their rights under U.S. copyright law have been infringed may take advantage of certain provisions of the Digital Millennium Copyright Act of 1998 (the “DMCA”) to report alleged infringements.

It is Coastal Fiber’s policy in accordance with the DMCA and other applicable laws to reserve the right, in the event of multiple infringement notices, to redirect your Internet access to a webpage that will require the account-holder to view an educational tutorial on the lawful use of content available over the Internet. The account-holder’s Internet will be restored only after completion of this educational tutorial. Alternatively, or if Coastal Fiber continues to receive additional copyright infringement notices addressing account-

holder infringement after this step, Coastal Fiber may implement enforcement pursuant to its Repeat Infringer Policy and suspend or terminate the account with or without notice.

Copyright infringement is illegal and violates the Coastal Fiber’s Service Terms and Conditions and Acceptable Use Policy. Subscribers should not engage in copyright infringement and should ensure that others using their Internet account do the same. Importantly, if the subscriber’s home network is not protected or secured by a password or firewall, and unauthorized users are accessing the subscriber’s network, they may be the source of the problem. You should contact any other individuals who have access to your Internet service and discuss the alert with them. Be sure to educate those that use your Internet service regarding copyright infringement. Explain that downloading copyrighted material without permission from the copyright holder is against the law.

Reporting Infringement

Copyright owners may report alleged infringements of their works that are stored on the Service or the Personal Web Features by sending Coastal Fiber’s DMCA Designated Agent a notification of claimed infringement that satisfies the requirements of the DMCA. Upon Coastal Fiber’s receipt of a satisfactory notice of claimed infringement for these works, Coastal Fiber will respond expeditiously to either directly or indirectly (i) remove the allegedly infringing work(s) stored on the Service or the Personal Web Features or (ii) disable access to the work(s). Coastal Fiber will also notify the affected customer or user of the Service of the removal or disabling of access to the work(s). In the event that a customer is notified of alleged infringement four (4) or more times, regardless of whether the infringements are concurrent or sporadic, the customer is deemed

to be a repeat infringer and Coastal Fiber will proceed with throttling service speeds, suspending or terminating that customer’s Service account.

In all events, you expressly agree that Coastal Fiber will not be a party to any disputes or lawsuits regarding alleged copyright infringement.

If you believe that your work has been copied and has been posted, stored, or transmitted to Coastal Fiber’s website in a way that constitutes copyright infringement, please submit a notification pursuant to the DMCA by providing Coastal Fiber’s DMCA Designated Agent (contact provided below) the following written information:

1. A physical or electronic signature of a person authorized to act on behalf of the copyright owner of an exclusive right that is allegedly infringed;

2. Identification of the copyrighted work claimed to have been infringed;

3. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit Coastal Fiber to locate the material;

4. Information reasonably sufficient to permit Coastal Fiber to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which the complaining party may be contacted;

5. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law;

6. A Statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Coastal Fiber has filed with the United States Copyright Office the necessary designated agent information to facilitate notice of alleged online copyright infringement on our network. Our designated agent for notification of alleged copyright infringement and counter notification is:

Designation of Agent to Receive Notification of Claimed Infringement

Full Legal Name of Service Provider: Coastal Fiber

Alternative name: Coastal Electric Cooperative

Agent Name and Title, Designee to Receive Notification of Claimed Infringement: Terry Mergl, Senior IT 1011 North Way Darien, GA 31305

Telephone: 912-437-6677

E-Mail: terry.mergl@dtctel.com

You should be aware that complainants who make false claims or misrepresentations concerning copyright infringement may be liable for damages under the DMCA.

Counter-Notification in Response to Claim of Copyright

Infringement If an affected customer or user believes in good faith that the allegedly infringing works have been removed or blocked by mistake or misidentification, then that person may send a counter-notification to Coastal Fiber’s designated agent

at the address noted above. Upon Coastal Fiber’s receipt of a counter notification that satisfies the requirements of DMCA, Coastal Fiber will provide a copy of the counter-notification to the person who sent the original notification of the claimed infringement and will follow the DMCA’s procedures with respect to a received counter notification. This process will invoke a dispute between you and the complaining party.

In all events, you expressly agree that Coastal Fiber will not be a party to any disputes or lawsuits regarding alleged copyright infringement.

Your counter-notification must be in writing and contain the following information:

1. A physical or electronic signature of an authorized person;

2. Identification of the material that was removed or access to which was disabled and the location at which material appeared before it was removed or access to it was disabled;

3. A statement under penalty of perjury that the alleged infringer has a good faith belief that the material was removed or disabled as a result of mistake or misidentification;

4. Your name, address, and telephone number and a statement that your consent to the jurisdiction of the federal district court for the Federal district in which you are located and that you will accept service of process from the complainant.

You should be aware that substantial penalties under U.S. law apply for a false counter-notice filed in response to a notice of copyright infringement.