

# Financial Assistance

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Coastal Fiber customers may be eligible for financial assistance from a federal program administered by the Federal Communications Commission (FCC).

### The Lifeline Program

Lifeline is the FCC's program to help make communications services more affordable for low-income consumers. Lifeline provides subscribers a discount on qualifying broadband Internet service, monthly telephone service, or bundled voice-broadband packages purchased from participating wireline or wireless providers. The discount helps ensure that low-income consumers can afford 21st-century broadband and the access it provides to jobs, healthcare, and educational resources. As Coastal Fiber rolls out our services, we will provide Lifeline applications and guidelines so that we may begin making eligibility determinations.

The Lifeline program in Georgia through Coastal Fiber Offers reduced rates for phone and Internet service for people receiving assistance from these programs:

- Medicaid
- SNAP (formerly Food Stamps)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Sect. 8)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)
- National School Free Lunch Program (NSL)

- VA Veterans Survivors Pension
- VA Veterans Pension (Supplemental Income for Wartime Veterans)

#### Services Available at Reduced Rate:

- Internet For Residential Customers Starting at \$59.00/Mo. (Speeds Of 500 Mbps)
- Phone For Residential Customers Starting At \$19.99/Mo. (Unlimited Nationwide Calling Includes Caller ID, Call Waiting, and More.)

[Learn More at www.lifelinesupport.org](http://www.lifelinesupport.org) or Apply! Call 833-434-3311

Unresolved complaints concerning Lifeline service can be directed to the Georgia Public Service Commission's Consumer Affairs Unit at (404) 656-4501 or (800) 282-5313.

## **Related Links**

[Residential Services](#)

[Service Area](#)

[Policies & Agreements](#)

[FAQ](#)