

E-911 Notice

E-911 Notice for Coastal Fiber Voice

FCC rules require that IP-based phone providers notify you of these important 911 facts:

Coastal Fiber Voice needs a correct service address to deliver your proper location information to E911.

If you need to move Coastal Fiber Voice equipment to a different address, call Coastal Fiber at 1-833-434-3311 before doing so.

Coastal Fiber Voice uses the electrical power in your home. You may not be able to make 911 calls if there is a power outage or Coastal Fiber Voice experiences network or other technical problems. Please visit our voice battery backup page for information about backup power solutions.